

Compliant fire doorset created for Crawley residence



Site overview

Sector: Social Housing

Fireco Solution: A bespoke fire door installation

Customer requirements:

- A new doorset was needed for an atypical door design

A second-floor leasehold flat in a council-owned building, originally built in the 50s/60s.

A survey revealed a non-compliant front door.

“The front door was surveyed by a third-party contractor on behalf of Crawley Borough Council,” explains resident Emma Denmark. “Upon completion of the survey, we were notified that our door was non-compliant with current fire safety standards associated with communal areas in council-owned buildings. Being leaseholders, we were advised by the Housing Manager at the council that we would need to seek and source a new doorset to remedy this at the earliest opportunity.



The complete doorset install from the inside of the property.

“ A big thank you to the entire team for their customer service, patience with all our back and forth comms, and good humour when we had to delay in order to sort out some electrical issues.

Emma Denmark, resident



We had previously tried to engage the company the council was employing to replace our neighbours' doors (those who are council tenants), but after receiving no communication from them, we were glad to try Fireco.”

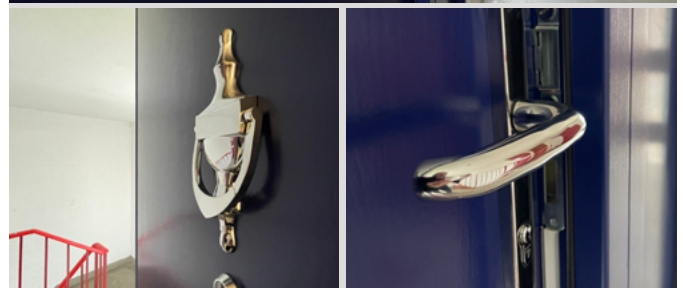
A compliant, bespoke doorset was created and installed.

“We received clear and frequent comms from the Fireco team throughout,” says Emma. “Their engineer made several visits to ensure accurate assessments, measurements and photos were taken. These were used to create a bespoke and compliant doorset replacement for us. The process was lengthy but thorough because electrical wiring factors needed attention before the doorset could be replaced safely.”



Remedial work was needed on electrical wires within the flat before the new doorset could be installed.

“When the doorset arrived, the team ensured frequent updates were provided, along with photos, and a swift and professional installation was arranged and undertaken. They even went above and beyond to provide us with a pot of paint if we wished to do touch ups afterwards!”



All door ironmongery is fire-rated.

Our fire door installation service

Fireco offers fully certified, primary-tested doorsets that combine the highest level of quality with the best certification. Door installation, if required, is carried out by our network of professionals, all with third-party BMTRADA accreditation. We also offer a free nationwide measure-up and quote service.